

Background Music

Feature Description

The Background Music feature allows users to listen to music through their telephone speakers.



While background music is active, if you receive an incoming call on the second line of your phone, background music will terminate automatically. Similarly, if you make a call using the second line on the phone, background music will also terminate automatically.

Configuration

Create Feature Code

To configure Background Music, perform the following steps:

1. Open the UCx Web-based Configuration Utility
2. From the **PBX** tab, select **PBX Configuration**
3. From the left side column, select **Misc Applications**
4. Enter an appropriate **Description**, e.g. *Background Music*
5. Enter a **Feature Code** that does not conflict with existing feature codes or dial plan, e.g. ***281**
6. Under **Destination**, select **Terminate Call** and from the pull-down list select **Put caller on hold forever**
7. Press the **Submit Changes** button

Edit Misc Application

Description: [?]

Feature Code: [?]

Feature Status: [?]

Destination:

Users can now activate Background Music by dialing the feature code as defined.

Configure Phone

The feature code can be configured on a programmable key of a Nortel phone.

Programmable Keys:

	Label	Digits	
Key 3: [?]	<input type="text" value="BG Music"/>	<input type="text" value="*281"/>	<input type="text" value="Other ▼"/>
Key 4: [?]	<input type="text"/>	<input type="text"/>	<input type="text" value="- Choose Feature - ▼"/>
Key 5: [?]	<input type="text"/>	<input type="text"/>	<input type="text" value="- Choose Feature - ▼"/>
Key 6: [?]	<input type="text"/>	<input type="text"/>	<input type="text" value="- Choose Feature - ▼"/>



Activating the Background Music feature on your phone effectively ties up one line on your phone. To be able to continue receiving and making calls while background music is active, **Call Waiting** must be enabled and you need at least **2 lines** on your phone.


Under Extension Options, check that **Call Waiting** is set to **Enable**

- Extension Options

Outbound CID [?]	<input type="text"/>
Asterisk Dial Options [?]	<input type="text" value="tTrwW"/> <input type="checkbox"/> Override
Ring Time [?]	Default ▼
Call Forward Ring Time [?]	Default ▼
Outbound Concurrency Limit [?]	No Limit ▼
Call Waiting [?]	Enable ▼

For Nortel phones, under Nortel properties, check that **Number of Lines** is greater than or equal to **2**.

Edit Nortel Device

Device type: [?]	2007 ▼
MAC Address: [?]	<input type="text" value="00:0a:e4:76:47:d2"/>  Select
Caller Id: [?]	<input type="text"/>
Number Of Lines: [?]	2 ▼